Docket No.: 20136-00328-US

(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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In re Patent Application of: Mark L. Ernest et al.

Application No.: 10/005,862

Art Unit: 3623

Filed: November 8, 2001

Examiner: D. B. Van

For: AUTOMATED INFORMATION

TECHNOLOGY MANAGEMENT SYSTEM

AMENDMENT IN RESPONSE TO THE NON-FINAL OFFICE ACTION

MS Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

INTRODUCTORY COMMENTS

In response to the Office Action dated May 6, 2004 (Paper No. 10), please amend the above-identified U.S. patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 5 of this paper.